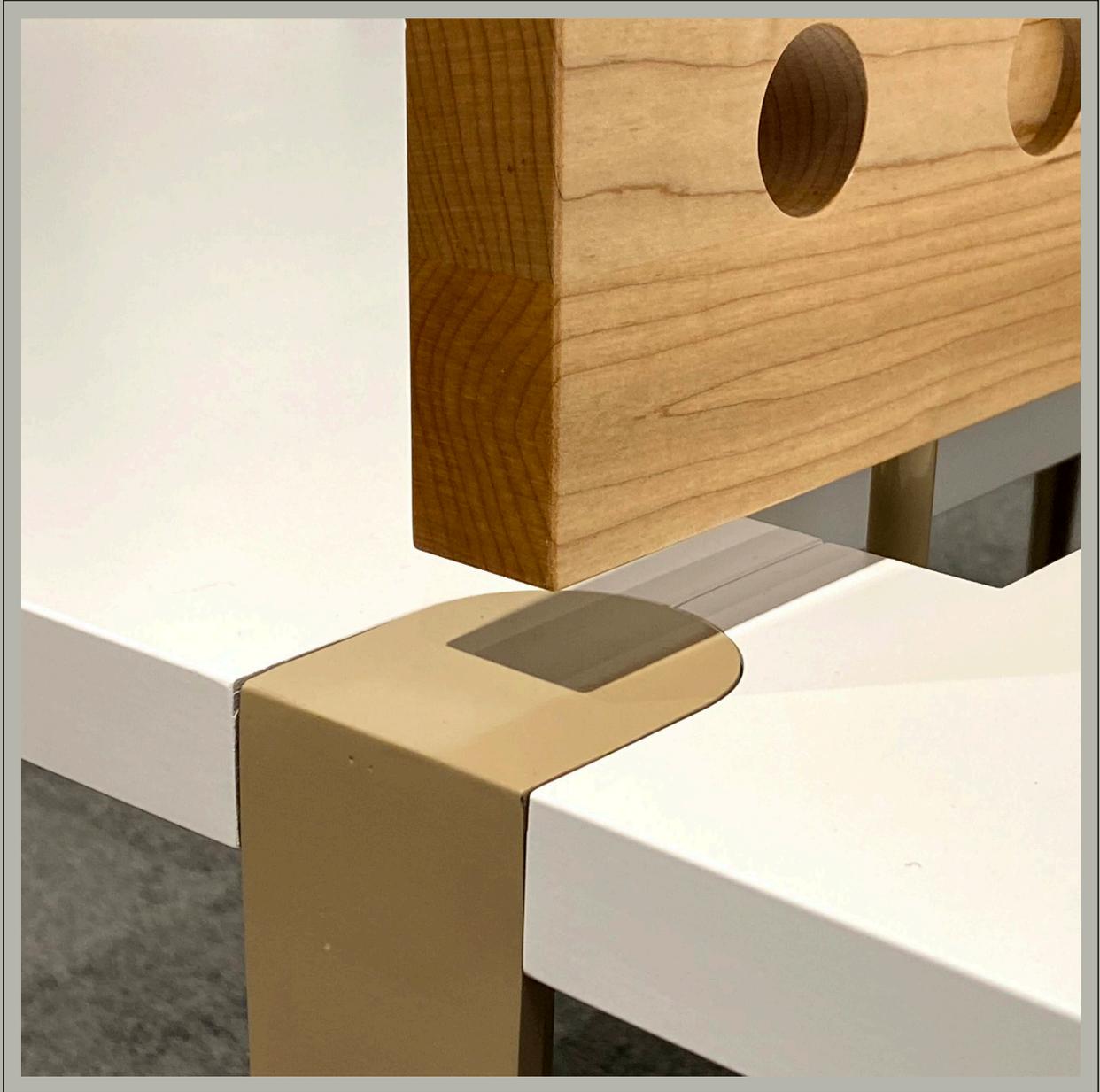


Mantra

Inspired Furniture®



Product Care Guide



RECEIVING YOUR PRODUCTS

WARRANTY AND DELIVERY

No express or implied warranty of merchantability or fitness for a particular purpose is made in this Product Care Guide, or otherwise by Mantra Inspired Furniture® or its representatives except as expressly set forth in our ten year manufacturer warranty, described on our website at the following link: www.mantrainspiredfurniture.com/warranty

Our manufacturer warranty begins at the time the product leaves our facility and applies only if properly stored, handled, assembled, maintained, and used under normal conditions. Mantra Inspired Furniture® provides hardware with all bases specifically meant to be paired with a Mantra Inspired Furniture® tabletop. If you choose to use hardware provided to install a non-Mantra Inspired Furniture® top to a Mantra Inspired Furniture® base, Mantra Inspired Furniture® will not be liable for any damage incurred during installation or after.

Please inspect products thoroughly upon delivery. Products should be refused and should not be received if freight damage is suspected. If no freight claim is received within 48 hours of delivery it will be deemed 'accepted'. Our warranty is limited to the original purchaser, therefore, no transfer of warranty is allowed or applicable.

PRODUCT INSPECTION

1. Handle all boxes and pallets with care and do not lift any lounge seating by the arms.
2. Check the humidity and temperature at the receiving location. The humidity level should be between 30-50% and temperature should be between 55-85°F.
3. Inspect packaging thoroughly upon receipt.
4. Open all packaging with a safety box cutter to avoid damaging the products. Do not open packaging with a sharp, exposed blade.
5. Count the number of pieces and ensure the quantity received matches the quantity of pieces shipped on the Bill of Materials.
6. Review the following pages for instructions to ensure proper acclimation, storage, and care.
7. Enjoy your new Mantra Inspired Furniture®!

FILING A CLAIM

If you receive damaged products or experience a problem with your order, please follow the instructions below.

1. Photograph any damaged packaging and/or products and note any damage on the Bill of Materials. Product should be turned away and should not be received if freight damage is suspected.
2. Submit warranty claims to Mantra Inspired Furniture® for review within 3 business days of delivery. Photographs of the packaging and damaged product are required, along with other items, information, and materials reasonably requested by Mantra Inspired Furniture®.
3. All claims are to be submitted by email to ideas@mantrainspiredfurniture.net



WOOD CARE

ACCLIMATION AND STORAGE

1. Wood is susceptible to movement, shrinkage, expansion, and warping if exposed to uncontrolled environments with sharp changes in temperature or humidity, such as a storage facility, container, or tractor trailers.
2. Hardwood products must be received and stored in a controlled environment between 55°-85°F and 30-50% humidity. Failure to maintain the relative humidity and temperature ranges outlined in this document will void the warranty.
3. Wood products should be stored in warehouses for no longer than 4 weeks before installation.
4. Allow wood products to acclimate in the controlled environment for a minimum of three days.

CARE

- No abrasives, chemical, or ammonia cleaners should be used to clean wood surfaces. Routine cleaning is best accomplished with a soft, lint-free cloth lightly dampened with water.
- Remove oil or grease deposits with a mild soap.
- Avoid localized high heat, such as a hot pan or plate close to or in contact with the finished surface.
- Exposure to direct sunlight will alter the appearance of the wood over time.
- Prevent direct contact with moisture, and wipe it dry immediately should any occur. Allowing moisture to accumulate on, or stay in contact with any wood surface, no matter how well finished, will cause damage.

SPECIAL CONSIDERATIONS

- Our hardwoods may have knot holes, natural variations, or other character marks, and are deemed acceptable by Mantra Inspired Furniture®. These marks do not affect stability.
- The underside of wood table tops will be sanded smooth and sealed. Knots will be present and unfilled and a Mantra Inspired Furniture® branding will be visible.
- Wood products are warrantied for indoor use only.





METAL CARE

CARE

- Use a solution of mild soap and warm water for daily cleaning.
- Do not use cleaning products containing ammonia, alcohol, or petroleum.

SPECIAL CONSIDERATIONS

- Powder coated metal is warrantied for indoor use only.
- Mantra Inspired Furniture® does not supply hardware for affixing bases to the floor.





LEATHER CARE

CARE

- Mild soap and water is recommended, though solutions of up to 10% bleach can be used.
- Avoid abrasive soaps or cleansers as well as applying intense pressure when wiping.
- Rinse with well water-soaked cloth after applying cleaning solutions, then wipe dry.

HAVE ANY QUESTIONS?

Feel free to contact us at ideas@mantrainspiredfurniture.net with any questions, comments, or concerns you have about your order.

PRODUCT FIRST AID KIT

If you'd like us to send you a free first aid kit to touch up the finish on your product, please send us an email at ideas@mantrainspiredfurniture.net.

